

Ecotherm Five (5) Year Limited Warranty

General

EcoTherm room heaters are warranted by the Manufacturer (SAIAR S.A.) through Controlled Energy Corp. Controlled Energy Corp. (CEC) will repair or replace, at CEC's sole option, any part which fails in normal use and service within the applicable periods specified below, in accordance with the terms of this warranty. The CEC replacement will be warranted for the unexpired portion of the original warranty. This warranty will be valid only for room heaters in possession of the original purchaser as recorded on the warranty card.

Limited One Year Warranty

CEC will repair or replace - at its sole option - any part(s) which prove(s) defective in materials or workmanship within one year of the original installation, as verified by CEC.

No liability is assumed by CEC for removal or installation labor costs, not for freight or delivery charges.

Limited Extended Warranty

In addition to the limited One-year warranty, CEC will replace any heat exchanger which fails under normal conditions of installation, use and service during a period of four years following the expiration of the One-year warranty. Replacement heat exchangers will be functionally similar and will be provided to the warranty holder at a cost of 1/5th of the current price for each year of service from the original date of installation, as verified by CEC.

No liability is assumed by CEC for removal or installation labor costs, nor for freight or delivery charges.

Shipping Costs

In addition to supplying the replacement part(s), CEC will pay transportation costs for these parts to a convenient delivery point near you selected by CEC, such as a local EcoTherm dealer or distributor.

Service Labor Costs

This warranty does not cover any labor costs associated with service, removal or reinstallation of part(s). All such costs must be borne by the Purchaser.

Exceptions:

This warranty will not apply:

To defects or malfunctioning resulting from failure to properly install, operate or maintain the unit in accordance with the printed instructions provided;

To damage or abuse, accident, neglect or freezing and other acts of nature;

To damage resulting from operation with the thermocouple removed;

To failures of the heat exchanger resulting from the operation of the heater in a corrosive atmosphere;

To defects or damage caused by any attachment or modification including any energy saving device;

To failures or damage caused by operation with an improper orifice for the elevation. Note: The heater must not be subject to gas pressures greater than those shown on the rating plate, which must not be altered, defaced or removed.

How to Make a Claim

Any claim for warranty service should be made to your local dealer or distributor, or to CEC. If to CEC, please contact the service department: Phone: 800-642-3111.

In most cases, the dealer or distributor will be able to promptly honor your claim and subsequently notify CEC. However, all replacements are made subject to validation by CEC of in-warranty coverage. The damaged or defective item must be made available in exchange for the replacement.

Miscellaneous

No one is authorized to make any other warranties on behalf of CEC. It is expressly understood that the replacement warranty of CEC shall be in lieu of any and all other warranties, expressed or implied, including warranties of merchantability or fitness for particular use or purpose, and further, that CEC shall not be liable for any loss or damage, directly or indirectly, arising from the use of the heater, or any consequential damages arising from such use.

CEC's sole liability with the respect to any defect shall be for the replacement of the defective part(s).

Some states do not allow such limitations and exclusions, so the above may not apply to you. This warranty gives specific legal rights. You may also have other rights which vary from state to state.

In the event that the warranty service is required, reasonable proof of the effective date of installation and operation must be provided; otherwise, it may not be possible to honor this warranty.